



CUSTOMER REGISTRATION DETAILS

Congratulations on purchasing your new Mitsubishi Electric Refrigerator or Freezer. Thank you for taking the time to fill in this warranty form. You can post this section to BDT or register your information online at www.mitsubishi-electric.co.nz/warranty

PERSONAL INFORMATION

Title: Mr Mrs Ms Miss Mx Dr

First Name:

Surname:

Address:

Suburb:

City: Postcode:

Contact No: (home)

(work)

(mobile)

Email:

PURCHASE INFORMATION

Product Purchased:

Model No:

Serial No:

Date of Purchase:

Retailer Purchased From:

Store Location:

GENDER

Male Female Other

AGE GROUP

Under 20 20 - 29 30 - 39

40 - 49 50 - 59 60 +

Q1. What was your main reason for choosing this particular model?

Design Price Recommended

Brand Ease of use Warranty Terms

Quality Features / Accessories Other

Q2. How did you first learn about this product (please specify)?

In-store

Magazine

Internet Site

Television Radio Store Display

Word of Mouth Salesperson Newspaper

Homeshow Direct Mail / Catalogue Other

Q3. What refrigerator brands have you previously owned?

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Please tick if you are happy to be contacted in the future with information about product support, new product information, special offers or the opportunity to provide feedback. I understand Black Diamond Technologies Limited will retain the information I have provided but will not disclose any personal information to any third party.

Please see sending instructions on reverse.



[TEAR HERE]



Congratulations on purchasing your new Mitsubishi Electric Refrigerator or Freezer.

Peace of mind is assured with your choice of a Mitsubishi Electric Refrigerator or Freezer. We support our product with a comprehensive 5-year warranty. In order to obtain maximum benefit from your refrigerator or freezer, please read the following terms and conditions of your warranty (on reverse).

IMPORTANT

Please read this warranty card and complete the details below for your own records. KEEP this with your original purchase documents for any claim under warranty. If you have any queries or require further information on your Mitsubishi Electric product please phone 04 560 9123 or refer to the details on the back of this card.

Product Details (Note: For your reference)

Product:

Model No:

Serial No:

Date of Purchase:

Retailer Name & Address:

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For details on any Mitsubishi Electric products or services please call us on **04 560 9123** or visit us online at www.mitsubishi-electric.co.nz.

Additional benefits to you with a BDT Diamond Warranty

You can contact BDT directly if a problem develops with your product. Simply call 04 560 9123 and we will liaise with the retailer, authorised service centre and yourself to ensure your service experience with BDT is both efficient and hassle free.

Please note: This product is subject to corrosion by sulphur and any such corrosion is NOT covered by the manufacturer's Warranty. Should you require additional CORROSIVE PROTECTION for your product please seek assistance from the place of purchase or contact BDT. WARNING - Rotorua and the surrounding region is a Corrosive Environment

Valid for new refrigerators and freezers purchased from October 2024.

BDT Contact Information

WELLINGTON (HEAD OFFICE)
1 Parliament Street
PO Box 30772, Lower Hutt 5040
Phone (04) 560 9100

www.mitsubishi-electric.co.nz



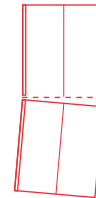
Scan QR code to register your product



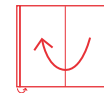
Distributed by **BDT**

Black Diamond Technologies Limited
 Refrigeration - Diamond Warranty Card
 PO Box 30772
 Lower Hutt 5040

SENDING INSTRUCTIONS



1. Detach the warranty form & fill in your details to be sent to BDT.



2. Fold warranty details, fold in flap and sellotape or glue flap down ready for sending.



3. Please send back to us at BDT using the freepost feature on the warranty card.

You can also go to www.mitsubishi-electric.co.nz to register online



[TEAR HERE]

WARRANTY TERMS & CONDITIONS

BDT means Black Diamond Technologies Limited.

What your Refrigeration Warranty does cover:

1. Repair, or at our discretion replacement, of any part which is found to be defective, for a full 5-year period from the date of sale*1. You must provide Proof of Purchase and your Warranty Card to obtain full benefits.
2. BDT also offers a full 5-year warranty on the compressor part only of your non-inverter refrigerator or freezer.
3. BDT also offers a full 10-year warranty on the compressor part only of your inverter refrigerator or freezer.

What your Refrigeration Warranty does not cover:

1. Service call outs to correct the installation of the appliance, instruction on use of the appliance, replace or check fuses, wiring or plumbing within the house, replacement of light bulbs, or adjustment of door alignment.
2. Repairs when the appliance is used in situations other than normal domestic use.
3. Normal maintenance of a refrigerator or freezer unit. This includes cleaning and / or clearing of obstructions, both inside and outside the product.
4. Damage caused by the use of an accessory not supplied by BDT.
5. Damage, fault or failure caused by the incorrect use or installation of the product or an accessory part.
6. Repair or replacement of accessory parts from normal wear and tear. Including but not limited to shelves or bottle pockets.
7. Replacement of doors from improper use of cleaning substances*2.

8. Product that is not bought in New Zealand or is relocated overseas.
9. Physical damage to the unit during transit after purchase of the product (i.e. out of the physical place of purchase).
10. Physical damage to the unit during transit to the store, unless reported immediately to BDT.
11. The relocation, or re-installation and set up of the product.
12. Damage to the unit due to insufficient, unsuitable or inadequate packaging or care.
13. Damage to the product caused by accident, or act of God.
14. The travelling and transport costs if the product is situated outside areas in which a BDT Authorised Service Centre is present. In areas where an Authorised Service Centre is present, the transportation of the unit is also uncovered unless expressly agreed by BDT. For a list of Authorised Service Centres in your area, please call the retail store from which you bought the unit.
15. Any fault or service occurring outside the 5-year warranty period unless expressly agreed to by BDT - this excludes the compressor, which has an extended 5-year warranty period (10 years in total for inverter compressor models only).
16. The product if installed in a moveable dwelling eg. caravan or boat.
17. Faults caused by salt, sulphur or corrosive environment.

*1 For any refrigerator or freezer sold after 1st October 2024.

*2 Please note when removing the required Energy Rating Label off your refrigerator we recommend using "Tea Tree Oil" or "Eucalyptus Oil" along with a soft cloth rather than an abrasive cleaner as this may scuff the finish. It is strongly recommended to use only lukewarm water and a soft cloth when cleaning. Cleaning agents can cause cracking to the plastic components of your refrigerator.