Mitsubishi Electric – 'Win a \$5,000 Winter Escape' Promotion

TERMS AND CONDITIONS

1. General

Your participation in this 'Win a \$5,000 Winter Escape' Promotion with Mitsubishi Electric (hereby referred to as the "Promotion"), run by Black Diamond Technologies Limited (BDT), the exclusive distributor of Mitsubishi Electric products in New Zealand, is governed by the following Terms and Conditions. By participating in the Promotion, you acknowledge that you have read and agree to be bound by these Terms and Conditions.

2. Promotion Summary

To enter, purchase a qualifying Mitsubishi Electric LN Black Diamond Smart Series Heat Pump System from an Authorised Dealer between 1 June 2025 and 31 July 2025, and complete the official entry form by 31 August 2025 for a chance to win a \$5,000 travel gift card.

3. Eligible Purchases

To be eligible for entry, the following conditions must be met:

a. Purchase a qualifying model, these include MSZ-LN25/35/50/60VG(2/3)(R/V/B)(HZ) single split systems (OmniCore Multi Room Systems are excluded).

b. The heat pump system must include a matching indoor and outdoor unit.

c. Purchases must be invoiced within the promotion period (1 June 2025 to 31 July 2025). Installation delays will not affect eligibility, provided the order meets all other criteria.

d. Only purchases from Authorised Mitsubishi Electric Dealers are eligible. This includes installers or retailers approved by BDT as part of the Authorised Mitsubishi Electric New Zealand dealer network.

e. Purchases must be paid in full and not refunded, exchanged, or cancelled. If a winning entry is based on a returned or cancelled purchase, the prize will be forfeited and a new Prize Winner will be drawn.

4. How to Enter

a. Purchase a Mitsubishi Electric LN Black Diamond Smart Series Heat Pump System between 1 June 2025 and 31 July 2025 from an Authorised Mitsubishi Electric Dealer.

b. Complete the official entry form at <u>http://www.mitsubishi-electric.co.nz/win</u> between 1 June 2025 and 11:59 p.m. on 31 August 2025. Entry is only accepted via the official Mitsubishi Electric website and is automatic upon submission of a correctly and fully completed online form.

c. Provide your full name, contact details, model purchased, purchase date, and dealer name.

d. If drawn as the Prize Winner, you must provide valid proof of purchase in the form of a dated tax invoice. This must clearly show the model purchased, the purchase date, and the name of the Authorised Mitsubishi Electric Dealer. Mitsubishi Electric / BDT will verify invoice details directly with the dealer to confirm eligibility.

5. Promotion Period

a. The qualifying purchase must be made between 1 June 2025 and 31 July 2025.

b. Entries must be submitted by 11:59 p.m. on 31 August 2025.

c. The Prize will be drawn on 1 September 2025.

6. Prize Details

a. There is one prize available to be won in this promotion. The Prize Winner will receive travel gift cards valued at \$5,000 (including any fees and GST) from their choice of one of the following providers: Flight Centre, Helloworld, or House of Travel.

b. Prize is non-transferable, non-exchangeable, and cannot be redeemed for cash.

c. Mitsubishi Electric / BDT may substitute the prize if necessary.

d. Gift card terms and conditions may apply.

e. Mitsubishi Electric / BDT are not responsible for third-party prize use or arrangements.

f. The Prize Winner is responsible for making their own travel bookings and arrangements. Any costs incurred beyond the value of the gift card are the responsibility of the Prize Winner. Mitsubishi Electric / BDT are not liable for any cancellation, delay, or issues related to travel booked with the gift card.

g. The Prize Winner is solely responsible for obtaining all necessary travel documentation, including passports, visas, insurance, and any health or safety requirements for their travel. Mitsubishi Electric / BDT accept no responsibility for costs or issues arising from the Prize Winner's failure to meet destination requirements or travel regulations.

h. Mitsubishi Electric / BDT makes no representation as to the safety, conditions, or suitability of any travel destination. The Prize Winner is encouraged to review current travel advice from the New Zealand Ministry of Foreign Affairs and Trade or other relevant authorities before booking.

7. Prize Draw & Winner Notification

a. The Prize Winner will be drawn at random on 1 September 2025.

b. If the Prize Winner cannot be contacted within 7 working days, a redraw will occur.

c. Purchase details must be verified before awarding the prize.

d. Mitsubishi Electric / BDT reserves the right to disqualify non-compliant entries.

8. Publicity and Use of Personal Information

a. By entering this promotion, you agree that Mitsubishi Electric / BDT may use your name, image, and entry for promotional purposes related to this campaign, in various forms of media, without additional compensation.

b. As a condition of accepting the Prize, the Prize Winner agrees to take part in reasonable promotional activity, such as being photographed by Mitsubishi Electric / BDT. These images may be used to promote the campaign across Mitsubishi Electric / BDT's marketing channels for a reasonable period after the prize is awarded.

c. Personal information provided will be used in accordance with Mitsubishi Electric / BDT's <u>Privacy Policy</u>, and for the purpose of administering this promotion.

9. Social Media Disclaimer

This Promotion is in no way sponsored or endorsed by Facebook or Instagram. By entering, you release Meta Platforms, Inc. from all responsibility.

10. Governing Law

This Promotion is governed by New Zealand law. Any disputes will be resolved by New Zealand courts.

11. General Conditions

a. Mitsubishi Electric / BDT may amend or cancel the Promotion at any time.

b. All decisions made by Mitsubishi Electric / BDT regarding the Promotion, including but not limited to eligibility, verification, and prize allocation, are final and no correspondence will be entered into.

c. Any breach of these terms may result in disqualification.

d. Mitsubishi Electric / BDT is not liable for any loss or damage arising from participation or prize use.

e. By entering, you agree to indemnify Mitsubishi Electric and BDT against any claims related to your entry or participation.

12. Intellectual Property

a. All intellectual property related to this Promotion belongs to Mitsubishi Electric and BDT.

b. Entries must comply with New Zealand law and not infringe on third-party rights.

13. Eligibility

a. Open to New Zealand residents aged 18 or over.

b. Employees of Mitsubishi Electric, BDT, associated dealers, agencies, and their immediate families are not eligible.

14. Entry Limits

a. One entry per qualifying system.

15. Contact

For any questions regarding the Promotion, eligibility, or entry process, please contact: marketing@bdt.co.nz 0800 784 382