

SPLIT-TYPE AIR CONDITIONERS

INDOOR UNIT

MSZ-GS25VFD MSZ-GS35VFD MSZ-GS50VFD
MSZ-GS60VFD MSZ-GS71VFD MSZ-GS80VFD



OPERATING INSTRUCTIONS

For user

- To use this unit correctly and safely, be sure to read these operating instructions before use.

English

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Safety Precautions

Meanings of symbols displayed on indoor unit and/or outdoor unit

	Warning (Risk of fire)	This unit uses a flammable refrigerant. If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.
	Read the OPERATING INSTRUCTIONS carefully before operation.	
	Service personnel are required to carefully read the OPERATING INSTRUCTIONS and INSTALLATION MANUAL before operation.	
	Further information is available in the OPERATING INSTRUCTIONS, INSTALLATION MANUAL, and the like.	

- Since rotating parts and parts which could cause an electric shock are used in this product, be sure to read these "Safety Precautions" before use.
- Since the cautionary items shown here are important for safety, be sure to observe them.
- After reading this manual, keep it together with the installation manual in a handy place for easy reference.
- Be sure to receive a guarantee card from your dealer and check that the purchased date and shop name, etc. are entered correctly.

Marks and Their Meanings

- Warning :** Incorrect handling could cause serious hazard, such as death, serious injury, etc. with a high probability.
- Caution :** Incorrect handling could cause serious hazard depending on the conditions.








Meanings of Symbols Used in This Manual





- : Be sure not to do.
- : Be sure to follow the instruction.
- : Never insert your finger or stick, etc.
- : Never step onto the indoor/outdoor unit and do not put anything on them.
- : Danger of electric shock. Be careful.
- : Be sure to disconnect the power supply plug from the power outlet.
- : Be sure to shut off the power.
- : Risk of fire.


Warning	
	Do not connect the power cord to an intermediate point, use an extension cord, or connect multiple devices to a single AC outlet. • This may cause overheating, fire, or electric shock.
	Make sure the power plug is free of dirt and insert it securely into the outlet. • A dirty plug may cause fire or electric shock.
	Do not bundle, pull, damage, or modify the power cord, and do not apply heat or place heavy objects on it. • This may cause fire or electric shock.
	Do not turn the breaker off/on or disconnect/connect the power plug during operation. • This may create sparks, which can cause fire. • After the indoor unit is switched off with the remote controller, make sure to turn the breaker off or disconnect the power plug.

	Do not expose your body directly to cool air for a prolonged length of time. • This could be detrimental to your health.
	The unit should not be installed, relocated, disassembled, altered, or repaired by the user. • An improperly handled air conditioner may cause fire, electric shock, injury, or water leakage, etc. Consult your dealer. • If the power supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard.
	When installing, relocating, or servicing the unit, make sure that no substance other than the specified refrigerant (R32) enters the refrigerant circuit. • Any presence of foreign substance such as air can cause abnormal pressure rise and may result in explosion or injury. • The use of any refrigerant other than that specified for the system will cause mechanical failure, system malfunction, or unit breakdown. In the worst case, this could lead to a serious impediment to securing product safety.

Safety Precautions






	<p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.</p> <p>Children should be supervised to ensure that they do not play with the appliance.</p>
	<p>Do not insert your finger, a stick, or other objects into the air inlet or outlet.</p> <ul style="list-style-type: none"> This may cause injury, since the fan inside rotates at high speeds during operation.
	<p>In case of an abnormal condition (such as a burning smell), stop the air conditioner and disconnect the power plug or turn the breaker off.</p> <ul style="list-style-type: none"> A continued operation in the abnormal state may cause a malfunction, fire, or electric shock. In this case, consult your dealer.
	<p>When the air conditioner does not cool or heat, there is a possibility of refrigerant leakage. If any refrigerant leakage is found, stop operations and ventilate the room well and consult your dealer immediately. If a repair involves recharging the unit with refrigerant, ask the service technician for details.</p> <ul style="list-style-type: none"> The refrigerant used in the air conditioner is not harmful. Normally, it does not leak. However, if refrigerant leaks and comes in contact with fire or heating part of such a fan heater, kerosene heater, or cooking stove, it will create harmful gas and there is risk of fire. <p>The user should never attempt to wash the inside of the indoor unit. Should the inside of the unit require cleaning, contact your dealer.</p> <ul style="list-style-type: none"> Unsuitable detergent may cause damage to plastic material inside the unit, which may result in water leakage. Should detergent come in contact with electrical parts or the motor, it will result in a malfunction, smoke, or fire. The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater). Be aware that refrigerants may not contain an odour. Do not use means to accelerate the defrosting process or to clean the appliance, other than those recommended by the manufacturer. Do not pierce or burn. <p>The indoor unit must be installed in rooms which exceed the floor space specified. Please consult your dealer.</p>
	<p>This appliance is intended to be used by expert or trained users in shops, in light industry and on farms, or for commercial use by lay persons.</p>
 Caution	
	<p>Do not touch the air inlet or the aluminum fins of the indoor/outdoor unit.</p> <ul style="list-style-type: none"> This may cause injury. <p>Do not use insecticides, flammable sprays, air refreshers, or antibacterial agents on the unit.</p> <ul style="list-style-type: none"> This may cause a fire or deformation of the unit. <p>Do not expose pets or houseplants to direct airflow.</p> <ul style="list-style-type: none"> This may cause injury to the pets or plants. <p>Do not place other electric appliances or furniture under the indoor/outdoor unit.</p> <ul style="list-style-type: none"> Water may drip down from the unit, which may cause damage or malfunction. <p>Do not leave the unit on a damaged installation stand.</p> <ul style="list-style-type: none"> The unit may fall and cause injury. <p>Do not step on an unstable bench to operate or clean the unit.</p> <ul style="list-style-type: none"> This may cause injury if you fall down. <p>Do not pull the power cord.</p> <ul style="list-style-type: none"> This may cause a portion of the core wire to break, which may cause overheating or fire. <p>Do not charge or disassemble the batteries, and do not throw them into a fire.</p> <ul style="list-style-type: none"> This may cause the batteries to leak, or cause a fire or explosion. <p>Do not operate the unit for more than 4 hours at high humidity (80% RH or more) and/or with windows or outside door left open.</p> <ul style="list-style-type: none"> This may cause the water condensation in the air conditioner, which may drip down, wetting or damaging the furniture. The water condensation in the air conditioner may contribute to growth of fungi, such as mold. <p>Do not use the unit for special purposes, such as storing food, raising animals, growing plants, or preserving precision devices or art objects.</p> <ul style="list-style-type: none"> This may cause deterioration of quality, or harm to animals and plants.

	<p>Do not expose combustion appliances to direct airflow.</p> <ul style="list-style-type: none"> This may cause incomplete combustion. <p>Never put batteries in your mouth for any reason to avoid accidental ingestion.</p> <ul style="list-style-type: none"> Battery ingestion may cause choking and/or poisoning.
	<p>Before cleaning the unit, switch it off and disconnect the power plug or turn the breaker off.</p> <ul style="list-style-type: none"> This may cause injury, since the fan inside rotates at high speeds during operation. <p>When the unit will be unused for a long time, disconnect the power plug or turn the breaker off.</p> <ul style="list-style-type: none"> The unit may accumulate dirt, which may cause overheating or fire. <p>Replace all batteries of the remote controller with new ones of the same type.</p> <ul style="list-style-type: none"> Using an old battery together with a new one may cause overheating, leakage, or explosion. <p>If the battery fluid comes in contact with your skin or clothes, wash them thoroughly with clean water.</p> <ul style="list-style-type: none"> If the battery fluid comes in contact with your eyes, wash them thoroughly with clean water and immediately seek medical attention. <p>Ensure that the area is well-ventilated when the unit is operated together with a combustion appliance.</p> <ul style="list-style-type: none"> Inadequate ventilation may cause oxygen starvation. <p>Do not operate the air conditioner after applying protecting agent on the floor.</p> <ul style="list-style-type: none"> Components in the protecting agent may attach the inside of the indoor unit, resulting in water leakage or splattering of dew. <p>Turn the breaker off when you hear thunder and there is a possibility of a lightning strike.</p> <ul style="list-style-type: none"> The unit may be damaged if lightning strikes. <p>After the air conditioner is used for several seasons, perform inspection and maintenance in addition to normal cleaning.</p> <ul style="list-style-type: none"> Dirt or dust in the unit may create an unpleasant odor, contribute to growth of fungi, such as mold, or clog the drain passage, and cause water to leak from the indoor unit. Consult your dealer for inspection and maintenance, which require specialized knowledge and skills.
	<p>Do not operate switches with wet hands.</p> <ul style="list-style-type: none"> This may cause electric shock. <p>Do not clean the air conditioner with water or place an object that contains water, such as a flower vase, on it.</p> <ul style="list-style-type: none"> This may cause fire or electric shock.
	<p>Do not step on or place any object on the outdoor unit.</p> <ul style="list-style-type: none"> This may cause injury if you or the object falls down.

 Important	
<p>Dirty filters cause condensation in the air conditioner which will contribute to the growth of fungi such as mold. It is therefore recommended to clean air filters every 2 weeks.</p>	
<p>Before starting the operation, ensure that the horizontal vanes are in the closed position. If operation starts when the horizontal vanes are in the open position, they may not return to the correct position.</p>	

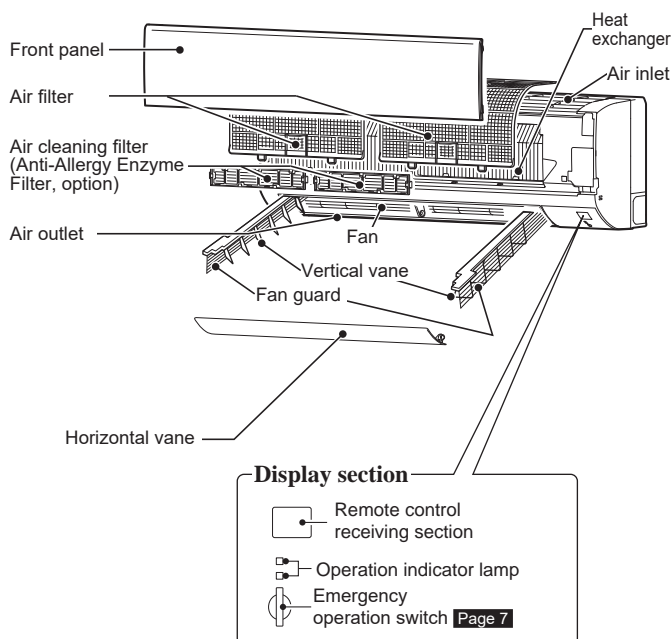
Safety Precautions

For Installation

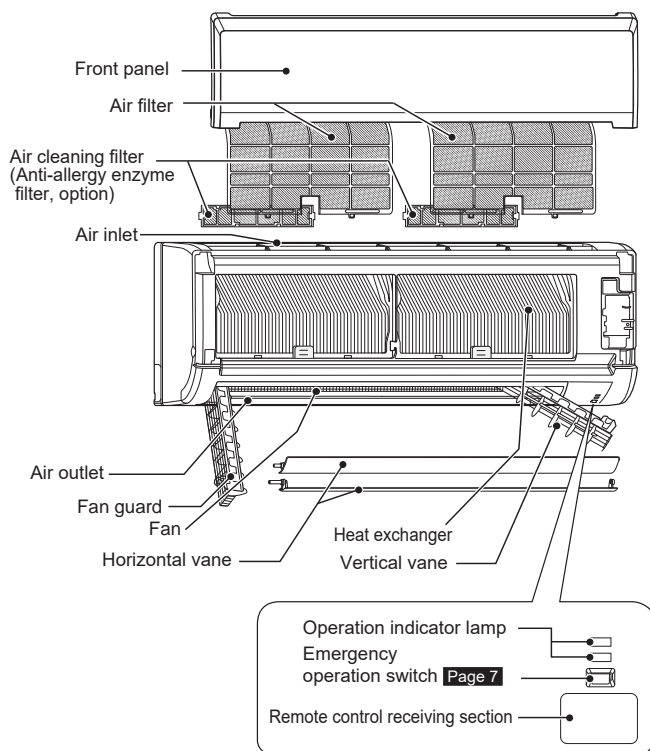
 Warning	
	Consult your dealer for installing the air conditioner. <ul style="list-style-type: none">It should not be installed by the user since installation requires specialized knowledge and skills. An improperly installed air conditioner may cause water leakage, fire, or electric shock.
	Provide a dedicated power supply for the air conditioner. <ul style="list-style-type: none">A non-dedicated power supply may cause overheating or fire.
	Do not install the unit where flammable gas could leak. <ul style="list-style-type: none">If gas leaks and accumulates around the outdoor unit, it may cause an explosion.
	Earth the unit correctly. <ul style="list-style-type: none">Do not connect the earth wire to a gas pipe, water pipe, lightning rod, or a telephone earth wire. Improper earthing may cause electric shock.
 Caution	
	Install an earth leakage breaker depending on the installation location of the air conditioner (such as highly humid areas). <ul style="list-style-type: none">If an earth leakage breaker is not installed, it may cause electric shock.
	Ensure that the drain water is properly drained. <ul style="list-style-type: none">If the drain passage is improper, water may drip down from the indoor/outdoor unit, wetting and damaging the furniture.
In case of an abnormal condition Immediately stop operating the air conditioner and consult your dealer.	

Name of Each Part

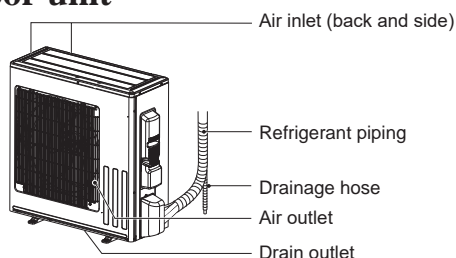
Indoor unit <GS25/35/50/60>



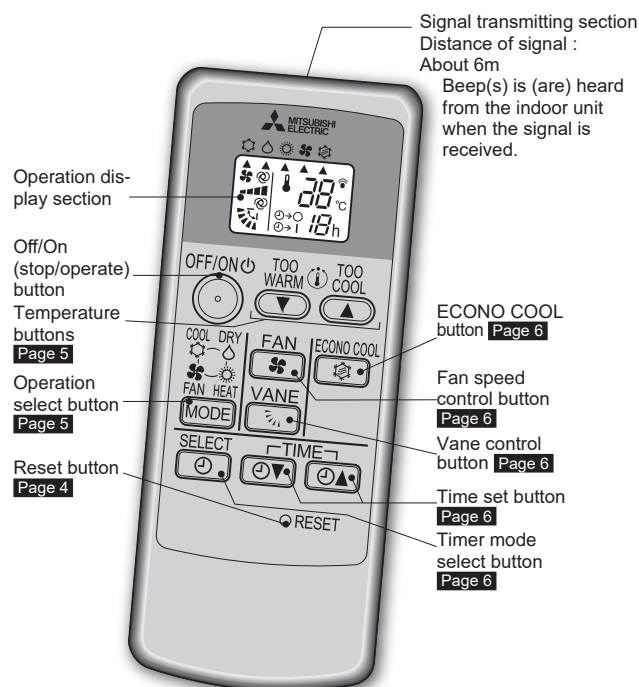
<GS71/80>



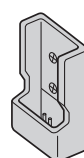
Outdoor unit



Remote controller



Remote controller holder



- Install the remote controller holder in a place where the signal can be received by the indoor unit.

Only use the remote controller provided with the unit.
Do not use other remote controllers. If two or more indoor units are installed in proximity to one another, an indoor unit that is not intended to be operated may respond to the remote controller.

Preparation Before Operation

Before operation: Insert the power supply plug into the power outlet and/or turn the breaker on.

Installing the remote controller batteries

1. Remove the back lid.
2. Insert the negative pole of AAA alkaline batteries first.
3. Install the back lid.
4. Press reset button.

Note:

- Make sure the polarity of the batteries is correct.
 - Do not use manganese batteries and leaking batteries. The remote controller could malfunction.
 - Do not use rechargeable batteries.
 - Replace all batteries with new ones of the same type.
 - Batteries can be used for approximately 1 year. However, batteries with expired shelf lives last shorter.
 - Press **RESET** button gently using a thin instrument.
- If the **RESET** button is not pressed, the remote controller may not operate correctly.

Selecting Operation Modes



1 Press to start the operation.

2 Press **MODE** to select operation mode. Each press changes mode in the following order:

→ → →

(Cool) (Dry) (Heat) (Fan)

3 Press or to set the temperature. Each press raises or lowers the temperature by 1°C.

Press to stop the operation.

Cool Mode

Enjoy cool air at your desired temperature.

Note: _____

Do not operate cool mode at very low outside temperatures (less than -10°C). Water condensed in the unit may drip and wet or damage furniture, etc.

Dry Mode

Dehumidify your room. The room may be cooled slightly. Temperature cannot be set during dry mode.

Heat Mode

Enjoy warm air at your desired temperature.

Fan Mode

Circulate the air in your room.

Note: _____

After cool mode/dry mode operation, it is recommended to operate in the fan mode to dry inside the indoor unit.

Note: _____

Operation indicator lamp
The operation indicator lamp shows the operation state of the unit.

Indication	Operation state	Room temperature
	The unit is operating to reach the set temperature	About 2°C or more away from set temperature
	The room temperature is approaching the set temperature	About 1 to 2°C from set temperature
	Demand Response mode Page 7	—

Lit Blinking Not lit

Fan Speed and Airflow Direction Adjustment



Fan Speed

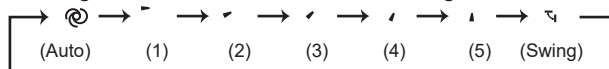
- Press **FAN** to select fan speed. Each press changes fan speed in the following order:



- Two short beeps are heard from the indoor unit when set to Auto.
- Use higher fan speed to cool/heat the room more powerfully. It is recommended to lower the fan speed once the room is cool/warm.
- Use lower fan speed for quiet operation.

Up-Down Airflow Direction

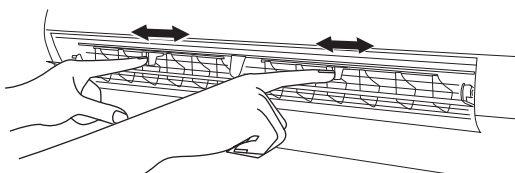
- Press **VANE** to select airflow direction. Each press changes airflow direction in the following order:



- ⊙ (Auto)The vane is set to the most efficient airflow direction.
Cool mode/dry mode/fan mode:horizontal position.
Heat mode:downward position.
- ⌄ (Manual)For efficient air conditioning, select the upward position for cool mode/dry mode, and the downward position for heat mode. If the downward position is selected during cool mode/dry mode, the vane automatically moves to the horizontal position after 0.5 to 1 hour to prevent any condensation from dripping.
- ↕ (Swing).....The vane moves up and down intermittently.
 - Two short beeps are heard from the indoor unit when set to Auto.

Left-Right Airflow Direction

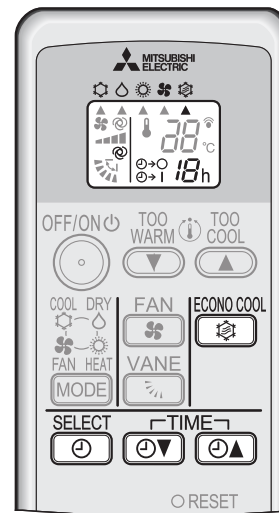
- **To change the horizontal airflow direction.**
Move the vertical vane manually before starting operation.



Note:

If the vertical vanes are adjusted while the unit is not operating, be sure to return the horizontal vanes to the original closed position.

ECONO COOL Operation



Swing airflow (change of air flow) makes you feel cooler than stationary airflow. The set temperature and the airflow direction are automatically changed by the microprocessor. It is possible to perform cooling operation with keeping comfort. As a result energy can be saved.

- Press **ECONO COOL** during cool mode **page 5** to start ECONO COOL operation.

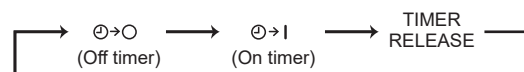
The unit performs swing operation vertically in various cycle according to the temperature of the unit. Set temperature is set 2°C higher automatically.

- Press **ECONO COOL** again to cancel ECONO COOL operation.

- Pressing **VANE** also cancels ECONO COOL operation.

Timer Operation (On/Off Timer)

- Press **SELECT** during operation to set the timer. Each press changes timer mode in the following order:



- Press **TIME** to set the time of timer. Each press increases or decreases the set time by 1 hour.

- Press **SELECT** until "TIMER RELEASE" is selected to release timer.

Note:

- On and off timers can not be used in combination.
- If power failure occurs while an on/off timer is set, see **page 7** "Auto Restart Function".

Demand Response and Indoor Unit Operation

Demand response

This unit has demand response capability which is compliant with AS/NZS 4755.3.1.

To activate this function, you need to make a contract with remote agents such as electric supply company, then this unit should be connected to Demand response enabling device (DRED). For further information, consult your dealer.

Demand response represents the automated alteration of an electrical product's normal mode of operation in response to an initiating signal originating from or defined by a remote agent.

This unit supports 3 Demand Response Modes (DRMs).

DRM	Description of operation in this mode	Operation indicator lamp
		☀ Lighted ○ Not lighted
DRM 1	Compressor off The air conditioner does not perform cooling or heating operation during the demand response event.	<p>Upper lamp is lighted.</p> <p>☀</p> <p>Lower lamp blinks.</p>
DRM 2	The air conditioner continues to perform cooling or heating operation during the demand response event, but the electrical energy consumed by the air conditioner in a half hour period is not more than 50% of the total electrical energy that would be consumed if operating at the rated capacity in a half hour period.	
DRM 3	The air conditioner continues to perform cooling or heating operation during the demand response event, but the electrical energy consumed by the air conditioner in a half hour period is not more than 75% of the total electrical energy that would be consumed if operating at the rated capacity in a half hour period.	

Note:

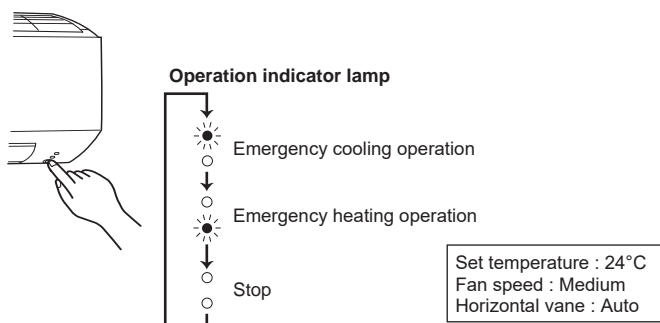
- DRM is automatically activated or released according to the signals from DRED.
DRM cannot be invalidated or changed manually.
- You might feel this unit does not sufficiently perform cooling or heating operation during DRM.
- Operation settings can be changed as usual with the remote controller during DRM.
However, you might not feel cool or warm enough as DRM is prioritized.

Emergency Operation

When the remote controller cannot be used...

Emergency operation can be activated by pressing the emergency operation switch (E.O.SW) on the indoor unit.

Each time the E.O.SW is pressed, the operation changes in the following order:



Note:

- The first 30 minutes of operation is test run. Temperature control does not work, and fan speed is set to High.
- In the emergency heating operation, the fan speed gradually rises to blow out warm air.

Auto Restart Function

If a power failure occurs or the main power is turned off during operation, "Auto restart function" automatically starts operation in the same mode as the one set with the remote controller just before the shutoff of the main power. When timer is set, timer setting is cancelled and the unit starts operation when power is resumed.

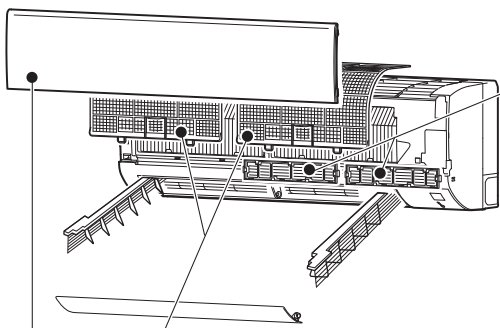
If you do not want to use this function, please consult the service representative because the setting of the unit needs to be changed.

Cleaning

Instructions:

- Switch off the power supply or turn off the breaker before cleaning.
- Be careful not to touch the metal parts with your hands.
- Do not use benzine, thinner, polishing powder, or insecticide.
- When dirt stands out, wash it with kitchen neutral detergent diluted with lukewarm water to the specified concentration, then wipe off the detergent with a damp towel.

- Do not use a scrubbing brush, a hard sponge, or the like.
- Do not soak or rinse the horizontal vane.
- Do not use water hotter than 50°C.
- Do not expose parts to direct sunlight, heat, or fire to dry.
- Do not apply excessive force on the fan as it may cause cracks or breakage.



Air filter

- **Clean every 2 weeks**
- Remove dirt by a vacuum cleaner, or rinse with water.
- After washing with water, dry it well in shade.

Air cleaning filter (Anti-Allergy Enzyme Filter, option)

Back side of air filter

Clean every 3 months:

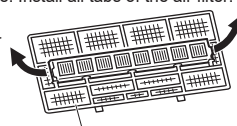
- Remove dirt by a vacuum cleaner.
 - Put it back to its original position, and install all tabs of the air filter.
- When dirt cannot be removed by vacuum cleaning:
- Soak the filter and its frame in lukewarm water before rinsing it. (Diluted mild detergents can be used when dirt cannot be removed.)
 - After washing with water, dry it well in shade. Install all tabs of the air filter.

Every year:

- Replace it with a new air cleaning filter for best performance.
- Parts Number

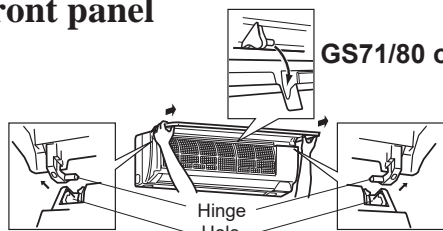
GS25/35/50/60: **MAC-408FT-E**

GS71/80: **MAC-2350FT-E**



Pull to remove from the air filter

Front panel



GS71/80 only

1. Lift the front panel until a "click" is heard.
2. Hold the hinges and pull to remove as shown in the above illustration.
 - Wipe with a soft dry cloth or rinse it with water.
 - Do not soak it in water for more than two hours.
 - Dry it well in shade.
3. Install the front panel by following the removal procedure in reverse. Close the front panel securely and press the positions indicated by the arrows.

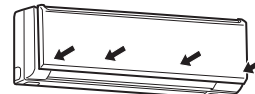
! Important

- **Clean the filters regularly for best performance and to reduce power consumption.**
- **Dirty filters cause condensation in the air conditioner which will contribute to the growth of fungi such as mold. It is therefore recommended to clean air filters every 2 weeks.**

<GS25/35/50/60>



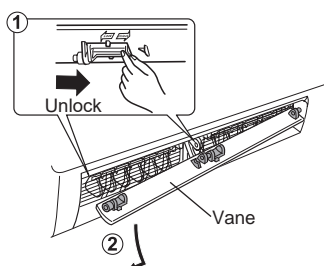
<GS71/80>



Air outlet and Fan (before cleaning, make sure that the fan is stopped)

1 <GS25/35/50/60>

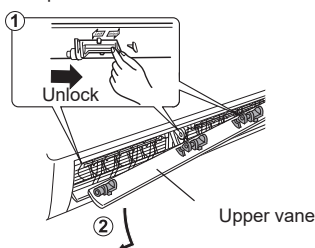
Turn the horizontal vane downward. Then, remove the vane as shown in 1 and 2.



<GS71/80>

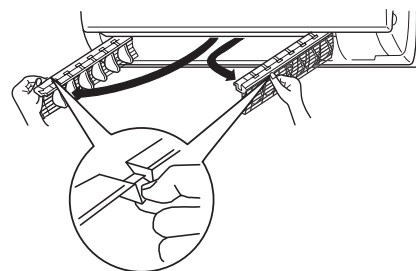
Turn the horizontal vanes downward. Then, remove the upper vane as shown in 1 and 2.

- Repeat 1 and 2 for the lower vane.



2

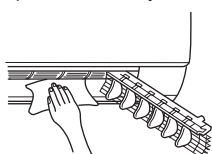
Swing out the two vertical vanes one by one.



3

Clean the air outlet and fan.

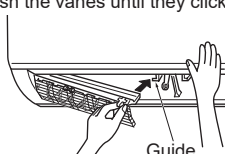
- Wipe with a soft dry cloth.



4

Put the vertical vanes back to their original positions correctly one by one.

- Push the vanes until they click into place.



5

Install the horizontal vanes by following the removal procedure in reverse.

- If the horizontal vanes are not installed correctly, all LED lamps blink when power is turned on.

Note:

Do not apply excessive force to the fan or fan guard.

When You Think That Trouble Has Occurred

Even if these items are checked, when the unit does not recover from the trouble, stop using the air conditioner and consult your dealer.

Symptom	Explanation & Check points
Indoor Unit	
The unit cannot be operated.	<ul style="list-style-type: none"> Is the breaker turned on? Is the power supply plug connected? Is the on timer set? Page 6
All LED lamps on the indoor unit are blinking.	<ul style="list-style-type: none"> Are the horizontal vanes installed correctly? Page 8
The horizontal vane does not move.	<ul style="list-style-type: none"> Are the horizontal vane and the vertical vane installed correctly? Page 8 Is the fan guard deformed? When the breaker is turned on, the horizontal vanes' position will be reset in about a minute. After the reset has completed, the normal horizontal vanes' operation resumes. The same is true in the emergency cooling operation.
The unit cannot be operated for about 3 minutes when restarted.	<ul style="list-style-type: none"> This protects the unit according to instructions from the microprocessor. Please wait.
Mist is discharged from the air outlet of the indoor unit.	<ul style="list-style-type: none"> The cool air from the unit rapidly cools moisture in the air inside the room, and it turns into mist.
White smoke is discharged from the air inlet of the indoor unit.	<ul style="list-style-type: none"> When the heating operation starts after the defrosting operation, vapor generated from the condensation on the heat exchanger looks like white smoke.
The swing operation of the horizontal vane is suspended for a while, then restarted.	<ul style="list-style-type: none"> This is for the swing operation of the horizontal vane to be performed normally.
When swing is selected in COOL/DRY/FAN mode, the lower horizontal vane does not move.	<ul style="list-style-type: none"> It is normal that the lower horizontal vane does not move when swing is selected in COOL/DRY/FAN mode.
The airflow direction changes during operation. The direction of the horizontal vane cannot be adjusted with the remote controller.	<ul style="list-style-type: none"> When the unit is operated in cool mode or dry mode, if the operation continues with air blowing down for 0.5 to 1 hour, the direction of the airflow is automatically set to horizontal position to prevent water from condensing and dripping. In the heating operation, if the airflow temperature is too low or when defrosting is being done, the horizontal vane is automatically set to horizontal position. Also the fan speed decreases or the fan stops.
The operation stops for about 10 minutes in the heating operation.	<ul style="list-style-type: none"> Outdoor unit is in defrost. Since this is completed in max. 10 minutes, please wait. (When the outside temperature is too low and humidity is too high, frost is formed.)
The unit starts operation by itself when the main power is turned on, though it isn't operated with the remote controller.	<ul style="list-style-type: none"> These models are equipped with an auto restart function. When the main power is turned off without stopping the unit with the remote controller and is turned on again, the unit starts operation automatically in the same mode as the one set with the remote controller just before the shutoff of the main power. Refer to "Auto Restart Function" Page 7.
The ceiling and the walls around the indoor unit have smudges.	<ul style="list-style-type: none"> It is because the ceiling and the walls get dust in the air due to air circulation by the air conditioner.
Water leaks from the indoor unit.	<ul style="list-style-type: none"> Is the front panel closed accurately? Page 11 Does water flow smoothly from the edge of the drain hose?
The indoor unit discolors over time.	<ul style="list-style-type: none"> Although plastic turns yellow due to the influence of some factors such as ultraviolet light and temperature, this has no effect on the product functions.
Outdoor Unit	
The fan of the outdoor unit does not rotate even though the compressor is running. Even if the fan starts to rotate, it stops soon.	<ul style="list-style-type: none"> When the outside temperature is low during cooling operation, the fan operates intermittently to maintain sufficient cooling capacity.
Water leaks from the outdoor unit.	<ul style="list-style-type: none"> During cooling operation and dry operation, pipe or pipe connecting sections are cooled and this causes water to condense. In the heating operation, water condensed on the heat exchanger drips down. In the heating operation, the defrosting operation makes ice forming on the outdoor unit melt and drip down.
White smoke is discharged from the outdoor unit.	<ul style="list-style-type: none"> In the heating operation, vapor generated by the defrosting operation looks like white smoke.

Symptom	Explanation & Check points
Remote controller	
The display on the remote controller does not appear or it is dim. The indoor unit does not respond to the remote control signal.	<ul style="list-style-type: none"> Are the batteries exhausted? Page 4 Is the polarity (+, -) of the batteries correct? Page 4 Did you press the reset button after replacing the batteries? Page 4 Is the setting of multiple indoor units' installation the same as before replacing the batteries? Page 4 Are any buttons on the remote controller of other electric appliances being pressed? The indoor unit may not receive the signal well depending on the condition in the room. Get close to the indoor unit and operate the remote controller.
Does not cool or heat	
The room cannot be cooled or heated sufficiently.	<ul style="list-style-type: none"> Is the temperature setting appropriate? Page 5 Is the fan setting appropriate? Please change fan speed to High or Super High. Page 6 Are the filters clean? Page 8 Is the fan or heat exchanger of the indoor unit clean? Page 8 Are there any obstacles blocking the air inlet or outlet of the indoor or outdoor unit? Is a window or door open? It may take a certain time to reach the setting temperature or may not reach that depending on the size of the room, the ambient temperature, and the like.
The room cannot be cooled sufficiently.	<ul style="list-style-type: none"> When a ventilation fan or a gas cooker is used in a room, the cooling load increases, resulting in an insufficient cooling effect. When the outside temperature is high, the cooling effect may not be sufficient.
The room cannot be heated sufficiently.	<ul style="list-style-type: none"> When the outside temperature is low, the heating effect may not be sufficient.
Air does not blow out soon in the heating operation.	<ul style="list-style-type: none"> Please wait as the unit is preparing to blow out warm air.
Poor cooling or heating performance.	<ul style="list-style-type: none"> Do you have an arrangement with your electric company for Demand Response?
Airflow	
The air from the indoor unit smells strange.	<ul style="list-style-type: none"> Are the filters clean? Page 8 Is the fan or heat exchanger of the indoor unit clean? Page 8 The unit may suck in an odor adhering to the wall, carpet, furniture, cloth, etc. and blow it out with the air.
Sound	
Cracking sound is heard.	<ul style="list-style-type: none"> This sound is generated by the expansion/contraction of the front panel, etc. due to change in temperature.
"Bubbling" sound is heard.	<ul style="list-style-type: none"> This sound is heard when the outside air is absorbed from the drain hose by turning on the range hood or the ventilation fan, making water flowing in the drain hose to spout out. This sound is also heard when the outside air blows into the drain hose in case the outside wind is strong.
Mechanical sound is heard from the indoor unit.	<ul style="list-style-type: none"> This is the switching sound in turning off/on the fan or the compressor.
The sound of water flowing is heard.	<ul style="list-style-type: none"> This is the sound of refrigerant or condensed water flowing in the unit.
Hissing sound is sometimes heard.	<ul style="list-style-type: none"> This is the sound when the flow of refrigerant inside the unit is changed.
Heating operation stops and the sound is heard.	<ul style="list-style-type: none"> The outdoor unit is defrosting. Heating operation starts after the frost on the outdoor unit has been removed. This can take about 2 to 10 minutes. Cracking sound, Sound of water flowing, Hissing sound and Whistling sound are heard.
Others	
The aluminum fin on the edge of the heat exchanger is discolored as if it is burnt.	<ul style="list-style-type: none"> This is the coating resin discolored due to welding heat when the heat exchanger was being produced. The operation of the air conditioner is not the cause of the discoloration. It affects neither the performance of the heat exchanger nor the use of the air conditioner.

When You Think That Trouble Has Occurred

In the following cases, stop using the air conditioner and consult your dealer.

- When water leaks or drips from the indoor unit.
- When the upper operation indicator lamp blinks.
- When the breaker trips frequently.
- The remote control signal is not received in a room where an electronic on/off type fluorescent lamp (inverter-type fluorescent lamp, etc.) is used.
- Operation of the air conditioner interferes with radio or TV reception. An amplifier may be required for the affected device.
- When an abnormal sound is heard.
- When any refrigerant leakage is found.


When the Air Conditioner Is Not Going to Be Used for a Long Time

1

Operate by cool mode with the highest temperature set or fan mode for 3 to 4 hours. **Page 5**

- This dries the inside of the unit.
- Moisture in the air conditioner contributes to growth of fungi, such as mold.

2

Press  to stop the operation.

3

Turn off the breaker and/or disconnect the power supply plug.

4

Remove all batteries from the remote controller.

When using the air conditioner again:

1

Clean the air filter. **Page 8**

2

Check that the air inlet and outlet of the indoor and outdoor units are not blocked.

3

Check that the earth is connected correctly.

4

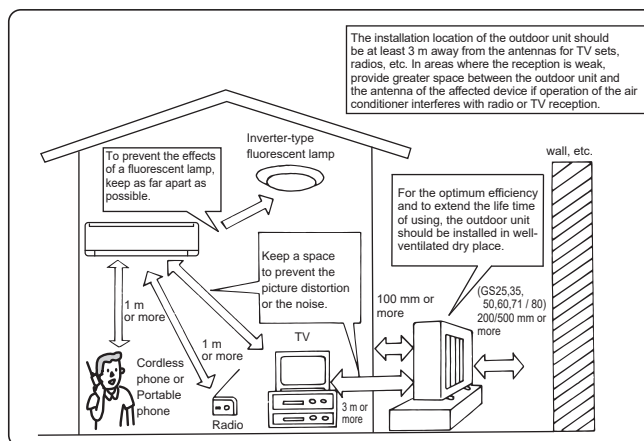
Refer to the "Preparation Before Operation", and follow the instructions. **Page 4**

Installation Place and Electrical Work

Installation place

Avoid installing the air conditioner in the following places.

- Where there is much machine oil.
- Salty places such as the seaside.
- Where sulfide gas is generated such as hot spring, sewage, waste water.
- Where oil is splashed or where the area is filled with oily smoke (such as cooking areas and factories, in which the properties of plastic could be changed and damaged).
- Where there is high-frequency or wireless equipment.
- Where the air from the outdoor unit air outlet is blocked.
- Where the operation sound or air from the outdoor unit bothers the house next door.
- The mounting height of indoor unit 1.8m to 2.3m is recommended. If it is impossible, please consult your dealer.
- Do not operate the air conditioner during interior construction and finishing work, or while waxing the floor. Before operating the air conditioner, ventilate the room well after such work is performed. Otherwise, it may cause volatile elements to adhere inside the air conditioner, resulting in water leakage or scattering of dew.
- The indoor unit must be installed in rooms which exceed the floor space specified. Please consult your dealer.



Electrical work

- Provide an exclusive circuit for the power supply of the air conditioner.
- Be sure to observe the breaker capacity.

If you have any questions, consult your dealer.

Specifications

Guaranteed operating range

		Indoor	Outdoor
Cooling	Upper limit	32°C DB 23°C WB	46°C DB —
	Lower limit	21°C DB 15°C WB	-10°C DB —
Heating	Upper limit	27°C DB —	24°C DB 18°C WB
	Lower limit	20°C DB —	-15°C DB -16°C WB

DB : Dry Bulb
WB : Wet Bulb

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