



CUSTOMER REGISTRATION DETAILS

Congratulations on purchasing your new Mitsubishi Electric Fan. Thank you for taking the time to fill in this warranty form and return to us. Alternatively you can register your information online at www.mitsubishi-electric.co.nz.

PERSONAL INFORMATION

Title: Mr Mrs Ms Miss Dr

First Name:

Surname:

Address:

Suburb:

City: Postcode:

Contact No: (home)

(work)

(mobile)

Email:

PURCHASE INFORMATION

Product Purchased:

Model No:

Serial No:

Date of Purchase:

Retailer Purchased From:

Store Location:

GENDER

Male Female

AGE GROUP

Under 20 20 - 29 30 - 39

40 - 49 50 - 59 60 +

HOUSEHOLD INCOME

Under 10K 10 - 30K 30 - 50K

50 - 70K 70 - 100K 100K +

Q1. What was your main reason for your choice of this particular model?

Design Price Features/Accessories

Brand Advertising Recommended

Quality Easy to use Warranty Terms

Q2. How did you first learn about this product (please specify)?

Retailer

Magazine

Internet Site

Television Radio Direct Mail / Catalogue

Word of Mouth Salesperson Newspaper

Homeshow Store Display Other

Q3. What are some other Electric Fan brands that you have previously owned?

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Please tick if you are happy to be contacted in the future with information about product support, new product information, special offers or the opportunity to provide feedback. I understand Black Diamond Technologies Ltd. will retain the information I have provided but will not disclose any personal information to any third party.

Please see sending instructions on reverse.

PLEASE RETURN THIS SECTION ONLY TO BDT



[TEAR HERE]



Congratulations on purchasing your new Mitsubishi Electric Fan.

Peace of mind is assured with your choice of a Mitsubishi Electric Fan. We support our product with a comprehensive 12-month warranty. In order to obtain maximum benefit from your Electric Fan, please read the following terms and conditions of your warranty (on reverse).

IMPORTANT

Please read this warranty card and complete the details below for your own records. KEEP this with your original purchase documents for any claim under warranty. If you have any queries or require further information on your Mitsubishi Electric product please phone 0800 SERVICE (0800 737 842) or refer to the details on the back of this card.

Product Details (Note: For your reference)

Product:

Model No:

Serial No:

Date of Purchase:

Retailer Name & Address:

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For details on any Mitsubishi Electric products or services please call us on **0800 SERVICE (0800 737 842)** or visit us online at www.mitsubishi-electric.co.nz.

Additional benefits to you with a BDT Diamond Warranty

You now have the option of contacting BDT directly if a problem develops with your product. Simply call 0800 SERVICE (0800 737 842) and we will liaise with the retailer, authorised service centre and yourself to ensure your service experience with BDT is both efficient and hassle free.

WARNING - Rotorua and the surrounding region is a Corrosive Environment
 Please note: This product is subject to corrosion by sulphur and any such corrosion is NOT covered by the manufacturer's Warranty. Should you require additional CORROSIVE PROTECTION for your product please seek assistance from the vendor of purchase or contact BDT.

Valid for new Electric Fan purchased from November 2013.

BDT Contact Information

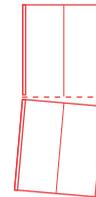
WELLINGTON (HEAD OFFICE)
 1 Parliament Street
 PO Box 30772, Lower Hutt 5040
 Phone (04) 560 9100 / Fax (04) 560 9133

www.mitsubishi-electric.co.nz

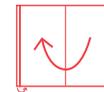


Black Diamond Technologies Limited
 Electric Fan – Diamond Warranty Card
 PO Box 30772
 Lower Hutt 5040

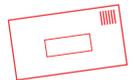
SENDING INSTRUCTIONS



1. Detach the warranty form & fill in your details to be sent to BDT.



2. Fold warranty details, fold in flap and sellotape or glue flap down ready for sending.



3. Please send back to us at BDT using the freepost feature on the warranty card.

You can also go to www.mitsubishi-electric.co.nz to register online



[TEAR HERE]

WARRANTY TERMS & CONDITIONS

What your Electric Fan Warranty does cover:

- 12 Month comprehensive parts and labour warranty. (Any major fault outside the 1-year warranty will be a discretionary call as to repair or replacement).

What your Electric Fan Warranty does not cover:

- Service calls to correct the installation of the appliance, instruction or use of the appliance, replace or check fuses and wiring within the house.
- Repairs when the appliance is used in situations other than normal domestic use.
- Normal maintenance of an Electric Fan unit. This includes cleaning and/or clearing of obstructions, both inside and outside the product.
- Damage caused by the use of an accessory not supplied by BDT Limited.
- Damage, fault or failure caused by the incorrect use or installation of the product or an accessory part.
- Repair or replacement of accessory parts from normal wear and tear.
- Consumables including accessories supplied with the product unless such items are shown to be defective when the product was first purchased by the consumer.

- Product that is not bought in New Zealand or is relocated overseas.
- Physical damage to the unit during transit after purchase of the product (ie. out of the physical place of purchase).
- Physical damage to the unit during transit to the store, unless reported immediately to the retailer and/or BDT Limited.
- Damage to the unit due to insufficient, unsuitable or inadequate packaging or care.
- Damage to the product caused by accident, or act of God.
- The travelling and transport costs if the product is situated outside areas in which a BDT Authorised Service Centre is present. In areas where an Authorised Service Centre is present, the transportation of the unit is also uncovered unless expressly agreed by BDT Limited. For a list of Authorised Service Centres in your area, please call your retail store in which you bought the unit.
- Any fault or service occurring outside the 12-month warranty period unless expressly agreed to by BDT Limited.
- The product if installed in a moveable dwelling eg. Caravan or boat.
- Faults caused by salt or sulphur corrosion.